



QUALITY POLICY

kasneb is committed to transforming business professionals by offering quality examinations and certification. This will be achieved through development and review of syllabuses, conduct of examinations, certification of candidates, promotion of kasneb qualifications nationally and internationally; and accreditation of relevant training institutions. In addition, kasneb will undertake research, innovation and consultancy.

kasneb shall continually improve its quality management system to ensure conformance to the ISO 9001:2015 Quality Management System International Standard, applicable statutory, regulatory, contractual and institutional requirements in order to meet and exceed customer expectations.

The quality policy shall be communicated to our stakeholders and reviewed regularly for continual improvement.

Dr. Nicholas K. Letting', Ph.D., EBS
SECRETARY/CHIEF EXECUTIVE OFFICER

Date: 31 May 2023