



NOTICE ON SERVICE INTERRUPTION DUE TO ICT SYSTEMS UPGRADE

We wish to inform all Kasneb stakeholders that a scheduled ICT systems upgrade will take place on **Friday, 16 January 2026**. During this period, there will be a temporary service interruption that will affect all online services from **4:00 p.m.**

We sincerely apologise for any inconvenience this may cause and appreciate your understanding as we work to enhance our systems for improved service delivery.

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